

250.00	-	9-12-07
100.00	—	9-18-07
100.00	—	9-27-07
202.56	-	10-22-07
122.68	-	11-20-07
79.66	-	12-4-07

2007-458-E

TOTAL \$

PS. I just rec a new bill about \$200.00 due on 12-19-07
Can you call SCE or give me Ten more days.

ATTN: Ms. DAPHANIE

December 05, 2007

DEAR SIR OR MADAME

RE COMPLAINT TO SCE or G of SC. on
Address 212 NEW HAVEN LN.
Aiken, SC 29803

My Nephew NAME HCA NGUYEN, 36 year old,
Single and NO boyfriends. SHE lives in this House
THAT Has NO TV, WASHER AND DRYER. SHE just put
3 THINGS I just mention After Labor Day. of 2007
(THINGS on sale). SHE Has NO children also. I pay
THE power bill for HER.

This is a town home in the Wink unit, about
a 1100 sq-ft. SHE moved in in June - 2007.
from June 6 - Jun. 28 only 22 DAYS cost. \$274.12
to Jun. 30 - July 30, 32 DAYS cost \$545.42
to July 30 - Aug 28, 29 DAYS cost \$197.15

After THE bills \$545.42 came to me. I call SCE or G
many times on tel. And I come to the local
office in Aiken. They told me get the appliance
check up. And I did get check up. All appliances
Have no problem.

RECEIVED

DEC 11 2007

PO BOX
MAIL/DMS

I told them my AC unit die. So they blame
for my AC been suck up the energy. And make
my bill goes high. When the AC unit has
a capacitor die. It doesnot suck up power.
As the AC pro. told me.

In Return, SCE & G has people come out to my
house to be read my meter and send my
meter to the lab. Test. They said everything
they done is correct.

So, I had done my parts in the house. I found
no problem. SCE & G had done their parts
and found no problem either. How come
they blame on me and force me to pay
all the charges from them.

Please let I and my Nece have the fair
testimony and hearing soon.

Truly
Thy G son
TONY NGUTEIV
803-434-2001

PS. If I do not sign the dpp. SCE & G will cut off
my power.



October 31, 2007

7-2100-7451-8833
6454

Name: TONY VAN NGUYEN
Service Address: 210 NEW HAVEN LN
AIKEN, SC 29803-8063

Page 1 of 4

B 20060

SEE IMPORTANT NOTICE

Read on 10/29/07 at
reading on or

10/07	10/06
71	N/A
1211	N/A
33	N/A
12.68	N/A

Electric - Rate 008 - Residential Service

Meter #	Billing Period	Days	Meter Reading	Constant	KWH
000835279	Sep 26 - Oct 29	33	00300 to 01511	1	1211
Basic Facilities Charge					
First 800 KWH X \$ 0.093600					\$ 75.00
Next 411 KWH X \$ 0.089360					74.88
Franchise Fee 3.00% paid to the City of Aiken					36.73
					3.57

Total Electric Charges \$ 122.68

Miscellaneous Charges/Credits

Late Payment Charge \$ 3.43

Total Miscellaneous Charges/Credits \$ 3.43

Total Current Month Charges \$ 126.11

This bill is 205.77

* IF CAPACITOR IS going bad OR starting to fail, It will have nothing to do with the A/C pulling to many amps. Capacitors ~~are~~ break power to turn on the outside condenser fans, AND to start up compressor. IF they start to fail the unit will not run because its probably not getting enough power.

Additional charge for above described work is: \$ 35.00 Dollars
with payments to be made as follows: WORK is completed

Additional work to be performed under same conditions as specified in original contract unless otherwise stipulated.
We propose hereby to furnish material and labor — complete in accordance with these specifications at above stated price.

Respectfully submitted Lent D Sample

ACCEPTANCE OF ADDITIONAL WORK

The above prices, specifications and conditions are satisfactory and are hereby accepted. You are authorized to do the work as specified. Payments will be made as outlined above.

Date of Acceptance _____ Signature _____

A-T HOBBS INC. 802 MARY AVE. AUGUSTA, GA 30904 (706) 729-0480		SCHEDULED <u>8/7/02</u> PHONE <u>1</u>	
JOB LOCATION <u>Home</u>		W/C PHONE <input type="checkbox"/> VARIANTE <input type="checkbox"/> CONTRACTOR <input type="checkbox"/> SERV. CONTRACT <input type="checkbox"/> NORMAL <input type="checkbox"/> RESIDENTIAL <input type="checkbox"/> COMMERCIAL	
NAME <u>W.C. Hobbs</u>		MODEL <u>9980</u>	
SERVICE <u>AC system changed</u> <u>Capacitor replaced</u>			
917			
437.50			
112.50			
TOTAL AMOUNT DUE <u>549.00</u>			

NOTE: THE ABOVE WORK AND NO ORDER AS OUTLINED ABOVE. IT IS AGREED THAT THE SERVICE WILL BE RETAINED IN FULL TO ANY UNFINISHED UNTIL FINAL AND COMPLETE PAYMENT IS MADE. AND IF SETTLEMENT (S) AND INSURANCE IS REQUIRED, THE SERVICE SHALL OVE SAME AND THE SETTLER WILL BE HELD HARMLESS FOR ANY DAMAGES RESULTING FROM THE REMOVAL THEREOF.

DATE: 8/12/02

1006679

WIRELESS REPAIR
Tools & Service
2104 Vantage III
COLUMBIA, SC 29907
(803) 642-0222

CUSTOMER'S ORDER NO.		PHONE		DATE	
NAME		ADDRESS		CITY, STATE, ZIP	
SOLD BY		CASH	C.O.D.	CHARGE	ON ACCT.
PAID OUT		MISE RETD		PAID OUT	
QTY.	DESCRIPTION	PRICE		AMOUNT	
	WARRANTY VOID IF USED ON OTHERS NO REFUND FOR RETURNS. RETURNS AND CANCELLATIONS MUST BE MADE WITHIN 30 DAYS OF PURCHASE. NO RETURNS FOR DEFECTIVE OR RETAILER ERRORS.				
	Service Call Chad Apple & Winter Harts - All All Appliances Fixed No More than Hours than normal			38.00	
ANYTHING PICKED UP WILL HAVE TO BE RETURNED FOR WARRANTY PURPOSES. NO RETURN ON ELECTRICAL PARTS.				TAX	
RECEIVED BY				TOTAL	

SCE&G CERTIFICATE OF ELECTRIC METER TEST

Meter Number: 454241	Test Date: 9/20/2007
Customer: Tony Van Nguyen	
Address: 210 New Haven Ln.	City: Aiken

Account Number: 7210074518833
 Dial Reading (Index): 25113
 Test Board Number: 07

Full Load % Registration: 99.90
 Light Load % Registration: 100.22
 Weighted Average % Registration: 99.96

Tested at Customer Request: Y
 Tested at Company Request:

Remarks: Meter tested OK; No problems found;

Tested By: Craig Wooten

Approved: Jerry Smith

This is to certify that the above listed meter was tested in SCE&G's electric meter test laboratory. All equipment used in this test has been calibrated with instruments whose accuracy can be traced to the National Institute of Standards and Testing (NIST). The limits of accuracy for watt-hour meters are governed by the South Carolina Public Service Commission.

Explanation of High Bill Test

To determine the accuracy of a meter, the meter is tested at two test points, one representing normal load conditions and another representing light load conditions. The result of the normal load condition test is noted as FULL LOAD % REGISTRATION. The result of the light load condition test is noted as LIGHT LOAD % REGISTRATION. The overall accuracy of the meter is indicated by WEIGHTED AVERAGE % REGISTRATION.

WEIGHTED AVERAGE % REGISTRATION = [(4 X FL %Registration) + LL %Registration] / 5

The **WEIGHTED AVERAGE % REGISTRATION** is the value that is used to determine if billing adjustments are necessary. Test results greater than 100 indicate that the meter is running FAST. Test results less than 100 indicate that the meter is running SLOW.

S.C. Public Service Commission regulation 103-340 requires adjustment of customer's bill for errors in percent registration greater than 2%.

Customer Copy

Form MT-399 (12-01)

SCE&G Research and Test Facility 105 Vantage Point Road, West Columbia, South Carolina 29172

www.sceg.com